

Exhibit No.

file:///S/TSASharedFolders/CCS/SSI/9000_Miscellaneous_Records/9895_Ware_v_Hayakawa/EBC-Ware-03-HHMD1-Test%2001-09-06.htm

0	Employee	ware, raymond
0	Score	11
0	Date	Nov 6 2003 12:00AM
0	Retest	No
0	Pass	No
1	Informs person of HHMD search	Meets Standard
2	Asks person to divest metallic items	Meets Standard
3	Asks person if there is anything on his/her person that may cause the HHM	Does not Meet Standard
4	Tests the HHMD before screening person	Meets Standard
5	Positions person facing his/her property	Meets Standard
6	Asks person to be seated	Does not Meet Standard
7	Hand wands footwear and removes if alarms	Does not Meet Standard
8	Hand wands feet without shoes	Does not Meet Standard
9	Asks person to stand with feet shoulder-width apart; arms outstretched	Meets Standard
10	Starts	Meets Standard
11	Uses correct HW	Does not Meet Standard
12	Hand wands between	Meets Standard
13	Wands using correct procedures; completes	Does not Meet Standard
13b		No
13c		No
13d		No
13e		No
13f		No
13g		Yes
13h		No
14	Wands correct procedures; completes	Does not Meet Standard
14b		No
14c		No
14d		No
14e		No
14f	Leg to the foot	Yes
14g		No
15	Informs and asks person to divest	Does not Meet Standard
16	Re-wands alarmed area ,if items are divested	
17	Informs and conducts pat-down	
18	On alarm, ask to	
19		Meets Standard
20	Re-wand area	Meets Standard
21	On alarm, ask for	Does not Meet Standard
22	Correctly and completely performs step forward method	Does not Meet Standard
22a	Screens front; asks person to step forward	No
22b	HW	Yes

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22c	Repeat with opposite leg: HW [REDACTED]	Yes
22d	Screens back: Ask the person to step forward.	No
22e	HW [REDACTED]	No
22f	Repeat with opposite leg. Ask the person to return to the original stance	No
23	Communicates to person throughout process, explaining in clear and concise manner	Meets Standard
24	Communicates with person in polite and respectful manner	Meets Standard
25	When conducting the [REDACTED] pat-down procedures uses back of hand in sens	Does not Meet Standard
26	Finds prohibitive item:	N/A
*	Please enter any additional comments:	Does not Meet Standard
a	Does not follow SOPs	Yes
b	Does not have ready familiarity of procedures	No
c	Too assertive when dealing with passenger	No
d	Too passive when dealing with passenger	No
e	Applies too much physical force with passenger	No
f	Applies too little physical force with passenger	No
*	Please enter any additional comments:	
g	Takes too much time performing function	No
h	Rushes through function	No
i	Does not proper actions with respect to prohibitive item found	No
j	Does not effectively explain regulations to passenger when prohibitive item found	No
k	Does not exercise care when dealing with passengers' property	No

ADD 5 lines

file:///S/TSASharedFolders/COS/SSI/9000_Miscellaneous_Records/9895_Ware_v_Hiyakawa/HDO-Ware-03-HHMD2-Test%2001-09-06_HTML.htm

0	Employee	ware, raymond
0	Score	17
0	Date	Nov 6 2003 12:00AM
0	Retest	No
0	Pass	No
1	Informs person of HHMD search	Meets Standard
2	Asks person to divest metallic items	Does not Meet Standard
3	Asks person if there is anything on his/her person that may cause the HH	Does not Meet Standard
4	Tests the HHMD before screening person	Does not Meet Standard
5	Positions person facing his/her property	Meets Standard
6	Asks person to be seated	Does not Meet Standard
7	Hand wands footwear and removes if alarms	Does not Meet Standard
8	Hand wands feet without shoes	Does not Meet Standard
9	Asks person to stand with feet shoulder width apart; arms outstretched	Meets Standard
10	Starts [REDACTED]	Meets Standard
11	Uses correct HW [REDACTED]	Meets Standard
12	Hand wands between [REDACTED]	Meets Standard
13	Wands [REDACTED] using correct procedures; completes	Meets Standard
13b		
13c		
13d		
13e		
13f		
13g		
13h		
14	Wands [REDACTED] correct procedures; completes	Meets Standard
14b		
14c		
14d		
14e		
14f	Leg to the foot [REDACTED]	
14g	[REDACTED]	
15	Informs and asks person to divest	Yes
16	Re-wands alarmed area, if items are divested	Meets Standard
17	Inform and conduct pat-down	Meets Standard
18	On alarm, ask to [REDACTED]	Meets Standard
19	[REDACTED]	Does not Meet Standard
20	Re-wand area	Meets Standard
21	On alarm, ask for [REDACTED]	Meets Standard
22	Correctly and completely performs step forward method	N/A
22a	Screens front; asks person to step forward	
22b	HW [REDACTED]	

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22c	Repeat with opposite leg: HW	
22d	Screens back: Ask the person to step forward.	
22e	HW	
22f	Repeat with opposite leg. Ask the person to return to the original stance	
23	Communicated to person throughout process, explaining in clear and concise manner	Meets Standard
24	Communicates with person in polite and respectful manner	Meets Standard
25	When conducting the [REDACTED] pat-down procedures uses back of hand in sans	Meets Standard
26	Finds prohibitive item:	Yes
* Please enter any additional comments:		Does not Meet Standard
a	Does not follow SOPs	Yes
b	Does not have ready familiarity of procedures	Yes
c	Too assertive when dealing with passenger	No
d	Too passive when dealing with passenger	No
e	Applies too much physical force with passenger	No
f	Applies too little physical force with passenger	No
* Please enter any additional comments:		
g	Takes too much time performing function	No
h	Rushes through function	No
i	Does not proper actions with respect to prohibitive item found	No
j	Does not effectively explain regulations to passenger when prohibitive item found	No
k	Does not exercise care when dealing with passengers' property	No

file:///S|/TSA/SharedFolders/CCS/SSI/9000_Miscellaneous_Records/2895_Ware_v_Hayakawa/EEO-Ware-08-ETD-Test%2001-09-06.htm

0 Employee	ware, raymond
0 Score	9
0 Date	Nov 6 2003 12:00AM
0 Retest	No
0 Pass	No
1	Meets Standard
2	Meets Standard
3	Meets Standard
4	Does not Meet Standard
5	Meets Standard
6	Does not Meet Standard
7	Does not Meet Standard
8	
9 Electronic Items: Uses correct sampling procedures	Does not Meet Standard
9a	No
9b	No
9c	Yes
10 Inspects items for signs	Meets Standard
11 Communicates to person throughout process, explaining in clear and concise manner	Meets Standard
12 Communicates with person in polite and respectful manner	Meets Standard
13 Thanks and offers passenger opportunity to repack bag/item	Meets Standard
14 Demonstrates correct bag control procedures	Meets Standard
* Please enter any additional comments:	Does not Meet Standard
a Does not follow SOPs	Yes
b Does not have ready familiarity of procedures	No
c Too assertive when dealing with passenger	No
d Too passive when dealing with passenger	No
e Applies too much physical force with passenger	No
f Applies too little physical force with passenger	No
* Please enter any additional comments:	Does not Meet Standard
g Takes too much time performing function	No
h Rushes through function	No
i Does not proper actions with respect to prohibitive item found	No
j Does not effectively explain regulations to passenger when prohibitive item found	No
k Does not exercise care when dealing with passengers' property	No

file:///S/TSASharedFolders/COS/SSI/9000_Miscellaneous_Records/2395_Ware_v_Hayakawa/EDO-Ware-03-Patdown-Test%2001-09-06.htm

0	Employee	ware, raymond
0	Score	7
0	Date	Nov 6 2003 12:00AM
0	Retest	No
0	Pass	No
1	Informs person and asks to divest; (offers private screening)	Does not Meet Standard
2	Asks person to remove outer articles, belt, and shoes	Does not Meet Standard
3	Tells person to take stance with arms stretched outward (slightly forward)	Meets Standard
4	Position person facing his/her property	Meets Standard
5	Check head, collar, shoulder	Does not Meet Standard
6	Screens [REDACTED] using correct procedures; completes [REDACTED]	Does not Meet Standard
6a		Yes
6b		No
6c		Yes
6d		No
7	Screens [REDACTED] using correct procedures; completes [REDACTED]	Does not Meet Standard
7a	Ask to lower arms	No
7b	Pat down chest (females correctly)	No
7c	Pat down front [REDACTED]	No
7d	Pat down front [REDACTED]	No
7e	Crotch area	Yes
7f	Leg and Foot	Yes
8	Asks person to sit down; pats down feet	Meets Standard
9	Refers shoes to further inspection (x-ray or examination)	Meets Standard
10	Communicates to person throughout process, explaining in clear and concise manner	Meets Standard
11	Communicates with person in polite and respectful manner.	Meets Standard
12	When conducting the pat-down procedures uses back of hand in sensitive areas	Meets Standard
13	Finds Prohibited Item:	Yes
*	Please enter any additional comments:	Does not Meet Standard
a	Does not follow SOPs	Yes
b	Does not have ready familiarity of procedures	Yes
c	Too assertive when dealing with passenger	No
d	Too passive when dealing with passenger	No
e	Applies too much physical force with passenger	No
f	Applies too little physical force with passenger	No
*	Please enter any additional comments:	Does not Meet Standard
g	Takes too much time performing function	No
h	Rushes through function	No
i	Does not proper actions with respect to prohibitive item found	No
j	Does not effectively explain regulations to passenger when prohibitive item found	No
k	Does not exercise care when dealing with passengers' property	No

file:///S|/TSA/SharedFolders/CGS/SSI/9000_Miscellaneous_Records/9895_Ware_v_Hayakawa/EBO-Ware-03-HHMD2-Refest%2001-09-05_HTML.htm

0	Employee	Ware, raymond
0	Score	22
0	Date	Nov 7 2003 12:00AM
0	Re-test	Yes
0	Pass	No
1	Informs person of HHMD search	Meets Standard
2	Asks person to divest metallic items	Meets Standard
3	Asks person if there is anything on his/her person that may cause the HH	Does not Meet Standard
4	Tests the HHMD before screening person	Meets Standard
5	Positions person facing his/her property	Meets Standard
6	Asks person to be seated	Meets Standard
7	Hand wands footwear and removes if alarms	Meets Standard
8	Hand wands feet without shoes	Does not Meet Standard
9	Asks person to stand with feet shoulder-width apart; arms outstretched	Meets Standard
10	Starts	Meets Standard
11	Uses correct HW	Meets Standard
12	Hand wands between	Meets Standard
13	Wands using correct procedures; completes	Meets Standard
13b		
13c		
13d		
13e		
13f		
13g		
13h		
14	Wands correct procedures; completes	Meets Standard
14b		
14c		
14d		
14e		
14f	Leg to the foot	
14g		
15	Informs and asks person to divest	Yes
16	Re-wands alarmed area, if items are divested	Meets Standard
17	Inform and conduct pat-down	Meets Standard
18	On alarm, ask to	Meets Standard
19		Meets Standard
20	Re-wand area	Meets Standard
21	On alarm, ask for	Meets Standard
22	Correctly and completely performs step forward method	N/A
22a	Screens front; asks person to step forward	
22b	HW	

file:///C:/Documents%20and%20Settings/sarlick/Locd%20Settings/Temp/EO-Ware-03-Patdown-Report%2001-09-06.html

0	Employee	ware, raymond
0	Score	12
0	Date	Nov 7 2003 12:00AM
0	Retest	Yes
0	Pass	No
1	Informs person and asks to divest; (offers private screening)	Meets Standard
2	Asks person to remove outer articles, belt, and shoes	Meets Standard
3	Tells person to take stance with arms stretched outward (slightly forward)	Meets Standard
4	Position person facing his/her property	Meets Standard
5	Check head, collar, shoulder	Meets Standard
6	Screens [REDACTED] using correct procedures; completes [REDACTED]	Meets Standard
6a		
6b		
6c		
6d		
7	Screens [REDACTED] using correct procedures; completes [REDACTED]	Meets Standard
7a	Ask to lower arms	
7b	Pat down chest (females correctly)	
7c	Pat down front	
7d	Pat down front	
7e	Crotch area	
7f	Leg and Foot	
8	Asks person to sit down; pats down feet	Meets Standard
9	Refers shoes to further inspection (x-ray or examination)	Meets Standard
10	Communicates to person throughout process; explaining in clear and, conci	Meets Standard
11	Communicates with person in polite and respectful manner.	Meets Standard
12	When conducting the pat-down procedures uses back of hand in sensitive ar	Meets Standard
13	Finds Prohibited Item:	No
	*Please enter any additional comments:	Does not Meet Standard
a	Does not follow SOPs	No
b	Does not have ready familiarity of procedures	No
c	Too assertive when dealing with passenger	No
d	Too passive when dealing with passenger	No
e	Applies too much physical force with passenger	No
f	Applies too little physical force with passenger	No
	*Please enter any additional comments:	Does not Meet Standard
g	Takes too much time performing function	No
h	Rushes through function	No
i	Does not proper actions with respect to prohibitive item found	No
j	Does not effectively explain regulations to passenger when prohibitive it	No
k	Does not exercise care when dealing with passengers' property	No

file:///S/TSASharedFolders/CGS/SSI/9000_Miscellaneous_Records/9895_Ware_v_Hayakawa/EDO-Ware-03-ETD-Retest%2001-09-06.htm

0	Employee	ware, raymond
0	Score	11
0	Date	Nov 7 2003 12:00AM
0	Retest	Yes
0	Pass	No
1		Meets Standard
2		Meets Standard
3		Does not Meet Standard
4		Meets Standard
5		Meets Standard
6		Meets Standard
7		Does not Meet Standard
8		Meets Standard
9	Electronic Items: Uses correct sampling procedures	Meets Standard
9a		
9b		
9c		
10	Inspects items for signs	Meets Standard
11	Communicates to person throughout process, explaining in clear and concise manner	Does not Meet Standard
12	Communicates with person in polite and respectful manner	Meets Standard
13	Thanks and offers passenger opportunity to repack bag/item	Meets Standard
14	Demonstrates correct bag control procedures	Meets Standard
*	Please enter any additional comments:	Does not Meet Standard
a	Does not follow SOPs	Yes
b	Does not have ready familiarity of procedures	No
c	Too assertive when dealing with passenger	No
d	Too passive when dealing with passenger	No
e	Applies too much physical force with passenger	No
f	Applies too little physical force with passenger	No
*	Please enter any additional comments:	Does not Meet Standard
g	Takes too much time performing function	No
h	Rushes through function	No
i	Does not proper actions with respect to prohibitive item found	No
j	Does not effectively explain regulations to passenger when prohibitive item found	No
k	Does not exercise care when dealing with passengers' property	No